

## **ADULT ADMINISTRATIVE CASE MANAGEMENT REFERRAL**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Case #: \_\_\_\_\_

If the phone number provided is a "message only" number, please provide calling instructions: \_\_\_\_\_  
\_\_\_\_\_

<b>Type of Referral: (please circle one)</b>	<b>Routine</b>	<b>Emergent</b>
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Is the person in agreement with the referral?    Yes    No

Has the person been referred to any other services?    Yes    No

If "Yes", please provide details: \_\_\_\_\_  
\_\_\_\_\_

Is it o.k. to identify by phone?    Yes    No      By mail:    Yes    No

Please provide an overview of the presenting case management issues:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Name of Person Referring: \_\_\_\_\_

Date: \_\_\_\_\_ Phone: \_\_\_\_\_

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### **Instructions**

**Routine Cases:** Referral source completes the referral form and sends to the SCU Supervisor. Supervisor will contact referral source within 2 business days after referral reception with the case disposition/assignment.

**Emergent Cases:** Situations that require ACM assistance within 24 hours or the consumer will experience a significant loss of services, basic living needs, or experience a significant increase in risk factors. Referral source to complete the referral form and present it directly to the ACM. ACM will follow up with consumer within 24 hours of referral reception

### **STAFF USE ONLY**

Name of ACM Assigned: \_\_\_\_\_ Date of Assignment: \_\_\_\_\_