

Milestone Mission

The mission of Milestone Centers, Inc. is to provide quality, life-enhancing services that promote wellness and the development of human potential to persons with intellectual and developmental disabilities and/or behavioral health challenges.

HCQU Northwest Vision

The vision of Milestone HCQU Northwest is to provide leadership and coordination to enable county intellectual and developmental disability programs, in collaboration with the PA Office of Developmental Programs, achieve the highest possible level of physical and behavioral health to individuals served.



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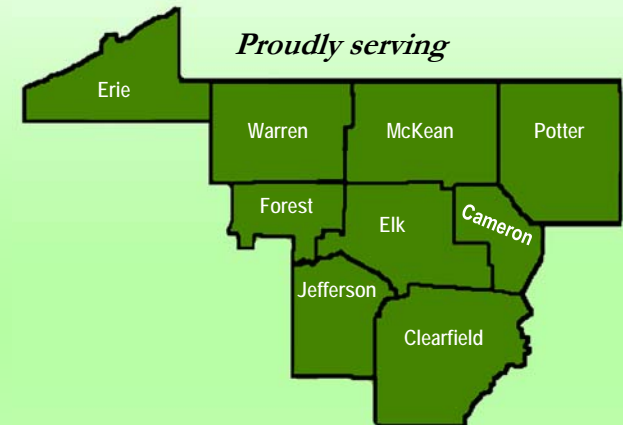
Milestone HCQU Northwest
Roseland Building
247 Hospital Drive
Warren, PA 16365



milestone

CENTERS FOR PEOPLE WITH DEVELOPMENTAL
& BEHAVIORAL HEALTH CHALLENGES

HCQU Northwest Your Health Care Quality Unit



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MilestonePA.org

What We Do

Milestone HCQU Northwest assists with meeting the basic health and safety needs of persons with developmental disabilities.

This is accomplished by:

- Providing *free* physical and behavioral health training for caregivers of persons with developmental disabilities.
- Completing individual reviews as requested for individuals with medical or behavioral concerns.
- Acting as liaison among provider, clients, and local medical communities.
- Providing technical assistance.
- Providing home study and on-line trainings.

Anyone is welcome to attend HCQU training sessions. There is no cost to providers or staff; training is always free.

Milestone HCQU Northwest comes to you. Staff nurses (RNs) and behavior health specialists provide on-site training in each of the nine counties in the HCQU Northwest area. Trainings are provided for as few as five people to as many as the host training facility will hold. Trainings may be tailored to your organization.

Milestone HCQU Northwest

Milestone HCQU Northwest is a Health Care Quality Unit, providing technical assistance and training to caregivers who provide services to people with intellectual and developmental disabilities (IDD). HCQU training sessions offer clinical care expertise in physical and behavioral health.

All trainings are approved by the Milestone HCQU Northwest medical consultant or psychiatrist.

The HCQU staff works with systems already in place in provider agencies to promote the health care and quality of life for individuals with developmental disabilities.



Visit our Website

For more information, please visit
MilestonePA.org

You will find a list of HCQU Northwest training course descriptions, links to professional organizations, county contacts, Office of Developmental Programs contacts, and provider agencies.

Technical Assistance

The HCQU team of professionals provides technical assistance to provider agencies and staff.

The requests for technical assistance can be:

1. Person centered: relating to an individual.
2. IDD System: relating to an initiative or process within the IDD system.
3. Health care System: relating to an initiative or process within the health care community.

We Do Not

- Provide direct client care.
- Provide licensing or regulatory services.
- Replace established community resources.
- Diagnose problems or prescribe medication.
- Manage crises.

Contact Milestone HCQU Northwest

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