



**milestone
HCQU Northwest**

Speaker of the Month

Warren State Hospital, Israel Building

677 Hospital Drive, North Warren, Pennsylvania

June 20, 2018

9:30AM – 11:30

(Registration begins at 9:00)

Reduce and Eliminate...A Hands-Off Approach to Crisis Management

presented by

Bob Sofranko

A philosophy and approach to reducing and eliminating restraints and/or eliminating aggressive behaviors, reducing anxiety and promoting a successful and positive staff individual relationship. This training centers around understanding the person as a whole and not focusing on the negative or the behavior. An emphasis is also placed on medical issues, medications, diagnosis (person specific), trauma and anxiety and how each person is affected differently. Emphasis is placed on building relationships and having an open line of communication between staff and the ladies and gentlemen we are fortunate to help lead a productive and fulfilling life.

Bob Sofranko is the Quality Compliance Manager for Passavant Memorial Homes. He began working in the field after volunteering as a swim instructor for United Cerebral while at Slippery Rock University. Bob began working for the former Laurel Highlands Foundation INC. in 1992 and transitioned over to Passavant when the two merged in 2012. Bob's role with Passavant includes developing and implementing staff and consumer trainings, working closely with Residential and Vocational Staff to promote a positive and successful environment, reviewing and entering reportable Incidents into EIM. He is an ODP certified investigator, Chairman of the PMH Restrictive Procedure Committee and is the lead Certified Crisis Management Trainer at PMH. He is ODP Quality Management certified, Certified UPMC CCM Trainer and has 26 years of experience working in the Intellectual Disabilities field.

To register for this **free** event, please contact Lisa Brocious at Milestone HCQU Northwest, by phone at (814) 728-9400 or email lbrocious@MilestonePA.org. You may also fax a registration form to (814) 728-8887.

Registrations must be received by June 18, 2018.

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